Dear Parents and Guardians:

Thank you for updating your cell phone numbers and e-mail address as we finish our preparation for the SchoolReach program implementation. Isn’t it ironic that our implementation has been delayed due to the winter’s bad weather?

SchoolReach is a company specializing in school-to-parent communications. We will continue to report school closings due to snow or weather on radio and TV stations, but we will now be able to send you a message directly. When used, the system will call all phone numbers listed with us as mother’s cell phone or father’s cell phone, delivering a recorded message from a school administrator. The service will deliver the message to both live answer (you must say, “Hello”) or voice-mail. If there is no answer, or a busy signal is detected, the system will retry twice in fifteen minute intervals after the initial call. If you have Caller ID, Hoban’s main number (330-773-6658) will be displayed.

When you receive a call, say “Hello” and answer the phone as you normally would, allowing a few seconds for the message to start. Be careful -- multiple “Hellos” will delay the start of the message. At the end of the message you will be prompted to “press any key” to hear the message again.

If you feel you missed a SchoolReach voice message, you can dial the SchoolReach Retrieval Live (855-955-8500) from the phone on which the message would be received Follow the prompts.

It is possible you will also receive an e-mail sent to all of the e-mail addresses listed with us.

No registration is required. All information and contact numbers are strictly secure and confidential, used only for the purposes mentioned above. SchoolReach uses the best available technology in the industry.

Please be sure you continue to provide Hoban with current cell phone and e-mail information any time there is a change to ensure that you do not miss important information. To update, please go to www.Hoban.org > Quicklinks > Contact us.

On Monday, February 24, a cell phone and e-mail test message will be sent at approximately 3 PM. If you miss the call or e-mail, please update your information with us.

If you have any questions or concerns, please contact Br. James Spooner (330-773-6658 Ext 214 or spoonerj@hoban.org.)